

Terms and Conditions

General, Training etc

1. Should monthly training payments be missed, any outstanding monies must be paid.
2. All charges for training, grading, licences etc are non-transferable and non-refundable. Should you stop training it is your responsibility to contact Martial Arts East and cancel your subscription.
3. All students must have an up-to-date licence and membership.
4. All Martial Arts East fees and conditions are subject to change without notice.
5. Martial Arts East reserve the right to remove any student/parent from the club. In the case that a student/parent is removed from the club Martial Arts East will not refund any payments made to Martial Arts East.
6. Failure to pay for any service provided by Martial Arts East can result in removal from the club and legal proceedings to regain owed funds.
7. Any refunds, in exceptional circumstances, that are made will be down to the discretion of Martial Arts East. However, these will incur a £5.00 admin fee.

Gradings

8. All grading students must have a karate suit, bearing the Martial Arts East badge.

Personal Tuition

9. Maximum of three students can train in a Personal Tuition session.
10. One adult family member/friend must stay in the training room whilst the child has personal tuition training.
11. You may cancel or rebook a session up to 24 hours before your booked time, however you will be charged hall hire prices if martial arts east incur a cost. All cancellations or changes to bookings after 24 hours will be charged at full price.

Personal Tuition (Block Booking)

12. When block booking you may cancel the block up to 24 hours before the first scheduled session, however you will be charged hall hire if martial arts east incurs any cost. Any cancellations or changes to bookings within 24 hours of the first scheduled session will be charged at the full block price. If you would like to change any dates once the block has started this may be possible, however any additional charges incurred by martial arts east will be passed onto the student.

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Club Closures / Regular Training Fees

14. We close for approximately 2 weeks at Christmas and bank holidays, there may be other closure days/weeks in the year but the club will always give as much notice as possible so students can plan.
15. You have full control of payments via the app and can make changes anytime, this is perfect for club closures as you can always make changes back when the club reopens.
16. Pay as you go and block bookings students pay per class so closures wouldn't affect this. Block bookings have a 91-day expiry limit to allow for closures and students being away.